

Installation guide.

Who does the installation?

All installations are carried out by our own dedicated installation team, making the entire process hassle-free. Our Operations Team will work with you to arrange a suitable date for installation.

Do you provide a maintenance service?

We have a service team on call to help assist with any maintenance requirements and can co-ordinate on-site visits. This is included in our free service as standard.

Should you require any maintenance, please 'Contact us' and a member of our team will get in touch.



Can the products be installed anywhere?

We recommend all products are installed within the main waiting room area where they can be visible and accessible to all patients.

Our digital screens require a power source and access to Wi-Fi.

Our posterboards and leaflet racks require a solid, clear wall.

If in doubt, you can always provide us with imagery of your recommended locations. We're happy to advise on where we'd think they'd work best.



Sparking action. Changing lives.

Digital Sanitiser Screens

Can we display our own information on the digital screens?

Absolutely. All you need to do is send us your artwork and we can add it to the playlist within two working days.

If you require help with artwork, please give us a call and we will be more than happy to assist.

What if we run out of sanitiser for the digital screens?

Every unit will be installed will include sanitiser and will last up to 12months+. If you run out of sanitiser, please get in touch and we will send you out a refill.



How do I replace the sanitiser?

Please click the link 'Sanitiser User Guide' to download instructions for replacing the sanitiser.

Digital Sanitiser Screen – Parts

1. Lock
2. Drip tray
3. Sanitiser reservoir
4. Dispenser nozzle
5. Cover arm prop
6. Unit keys



How to refill sanitiser

1. Turn unit off at plug
2. Remove drip tray
3. Unlock screen cover using key provided (often hooked over the antennae)
4. Use arm prop to hold cover open.
5. Remove tank from unit
6. Remove refill cap on top of tank
7. Pour the sanitiser into the tank (recommended to use a funnel)
8. Replace refill cap
9. Return tank to unit
10. Ensure that tank sits as far back as possible and nozzle sits firmly between prongs
11. Return arm prop to close position
12. Close & lock cover
13. Return drip tray
14. Turn unit on at plug

Thank you

If you would like to discuss this further
then please get in touch.

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